

# ABBOTT SOCIAL MEDIA TERMS OF USE

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The Abbott and Abbott Careers Facebook pages, @AbbottNews and @AbbottGlobal Twitter accounts, Abbott Instagram account, Abbott YouTube channel, and Abbott Google+ accounts (collectively, “social media channels”) are social media locations for community members to connect to and learn about Abbott through information, pictures and video concerning initiatives and programs. Our goal is to provide content about our company which we believe is useful and interesting and foster an open and respectful dialogue relating to the specific issues and topics covered in our posts, tweets and other multi-media.

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Discussion of medical and health topics should never be construed as medical advice. You are advised to contact a health care professional in your area if you need medical advice. Abbott does not represent that the information on Abbott’s social media channels is accurate, complete, reliable, useful, timely or current. You read all content at your own risk. Do not rely on the information or advice in any of these postings.

Abbott shall not be responsible in any manner for any consequences arising out of or in connection with any interaction, discussion on the social media channels. You shall not share/post inappropriate content on our social media channels. Abbott may, in its sole discretion, delete irresponsible content or content that is otherwise inconsistent with the purpose of Abbott social media channels. .. To the extent applicable, Abbott reserves the right to block any user that fails to follow these Terms of Use. Examples of inappropriate or off-topic messages include, but are not limited to, the following:

- Defamatory, malicious, obscene, intimidating, discriminatory, harassing or threatening comments or hate propaganda;
- Calls to violence of any kind;
- Activity that violates any law or regulation;
- Attempts to target Abbott or Abbott Followers to offer goods or services, of either a commercial or private nature;
- Spam directed at Abbott or any of Abbott's Followers, including any form of automatically generated content or repeatedly posting the same content;
- Content that includes medical advice that may be unsolicited and/or unverified;
- Content deemed to constitute an unapproved use of any of our products or is otherwise false or misleading;
- Any potential infringement upon any intellectual property rights, including but not limited to, brand names, trade names, logos, copyrights or trade secrets of any person, business or place;
- Other content deemed to be off-topic or to disrupt the purposes of the channel, its Followers, and its sense of community and acceptance; and
- Content posted by fake or anonymous users.
- Data that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment.
- Content which threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting any other nation.
- Sexually explicit, obscene content or content which violates privacy rights or hurts religious sentiments.
- Sensitive Personal Information

Further, on Abbott social channels you shall not :

- Impersonate any person or entity or falsely state or otherwise misrepresent your affiliation with a person or entity;
- Forge headers or otherwise manipulate identifiers in order to disguise the origin of any data transmitted to other users;
- Transmit, access or communicate any data that you do not have a right to transmit under any law or under contractual or fiduciary relationships (such as inside information, proprietary and confidential information learned or disclosed as part of employment relationships or under non-disclosure agreements);

- Transmit, access, or communicate any data that infringes any patent, trademark, trade secret, copyright or other proprietary rights of any party;
- Intentionally or unintentionally violate any applicable local, state, national or international law, including securities exchange and any regulations requirements, procedures or policies in force from time to time relating to the social media channels;
- Modify, delete or damage any information contained on the personal computer of any other user;
- Use the social media channels in any way related to gambling or illegal lotteries or illegal sweepstakes;
- Harm the social media channels including using any program or other mechanism to slow or “crash” the network;
- Allow usage by others in such a way as to violate these Terms of Use;

Our social media channels are not the appropriate place to resolve issues, complaints or suggestions about individual sales and service experiences of our products. This does not mean we do not want to hear about such issues, but these types of concerns are best handled by trained representatives. If you’re interested in sharing comments or feedback outside the scope of these channels, you can send a message through the “[Contact Us](#)” tab on [Abbott India](#). Comments may be forwarded to other Abbott departments and personnel to ensure appropriate follow-up. Abbott shall not be responsible for any advice, suggestions given on such social media channels whether or not by an Abbott representative.

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You should understand that content you submit to our social media channels is public and will not place Abbott under any obligation to you. This means Abbott is free to disclose and use the ideas contained in content on a non-confidential basis to anyone without any liability to you. You should also not use Abbott’s social media channels to submit unsolicited ideas or content which you would not otherwise want to be made

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You hereby indemnify and hold harmless Abbott and its officers, directors, employees, agents, distributors and affiliates from and against any and all losses, claims, demands, liabilities, damages, costs or expenses, including reasonable legal fees and expert witness fees, resulting from your breach of any of the foregoing provisions, representations or warranties, and/or from your placement or transmission of any content onto the social media channels.

## **JURISDICTION**

These Terms of Use shall be governed by, construed and enforced in accordance with the laws of India. You hereby consent and submit to the exclusive jurisdiction of the courts of Mumbai, India for any action however so arising out of these Terms of Use notwithstanding the fact that the social media channels or the content thereon may be accessible in multiple jurisdictions.

## **MISCELANEOUS**

If any provision of these Terms of Use shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions. This is the entire agreement between the parties relating to the matters contained herein.